

Ashlar-Vellum Channel Partner Newsletter August 2010

Cobalt, Xenon and Argon v8 SP2 r5

Three new issues are being resolved in the SP2 r5, due out shortly. These include:

- Fixing the ability to select sketches.
- Resolving the issue that a new file was created when importing a DXF or SAT file into an existing, open Cobalt file.
- Allowing curves, surfaces and solids to be picked for removal when using the Trim Solid tool.



These are in addition to the previously mentioned issues:

- Adding the Construction Line tool to the tool pallet.
- Enhancing grid line order and infinite length.
- Resolving crash issues specific to particular customer files.
- Resolving issues with select DWG files crashing upon import.
- Resolving issues when turning off Model to Sheet layer.
- Resolving materials lost on Undo.

New Security in Ashlar-Vellum Software

The next service pack of Graphite, Cobalt, Xenon and Argon v8 will contain our new security system. We will shortly be rolling out test versions of the service pack to our channel partners who also use the software to check it out.



For those connected to the internet on a daily basis the security will be virtually invisible.

For the few customers who are not continually online they will need to either:

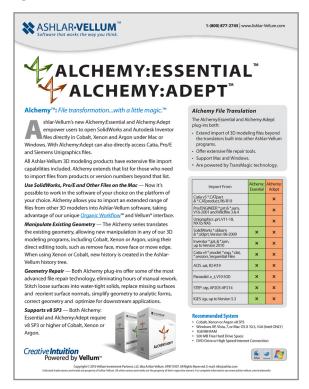
- Connect on-line once every 30 days, either through their own internet connection or any public one.
- Buy our hardware key for about \$75.





Alchemy Product Sheets in PDF

New product sheets in A4 and 8.5x11 formats have been added to the website for Alchemy:Essential and Alchemy:Adept. Check them out from the product page under Learn More about Alchemy in the right-hand column.



New Success Stories

New success stories are in the works from VersaLab. In them John Bicht talks about how he used Xenon to design accessories for his espresso grinder that completely changed his business, and using Xenon to create watchmaker's tools for precision adjustments on high-end real mechanical time pieces. Look for them in next month's *Design Explorer* user newsletter.



Customer Comments

Customers continue to sing our praises. Here's a few comments we've received recently.

Regarding Graphite Software



"My department has two single user licenses of Graphite and we really enjoy using this program. We have four more people in our office that are interested in getting single user licenses." — Chris Morey, iRobot.

Regarding Our Customer Service

BED BATH & BEYOND

"Thank you so much! This fixed the problem - the service at Ashlar-Vellum is really the best I have ever dealt with. I always get an answer quickly and it is always the right answer!"

— Bernadette Kubelka, Bed, Bath & Beyond

Regarding Out Support

"Thank you for following up. Your "fix" resolved my mistake and all is well. We appreciate your software and we appreciate your great support." — Randy Mikami, Custom Architectural Design

"Excellent. Great work—as always. Thanks" — Al Martin, ALM Design